



NATIONAL ECONOMIC DEVELOPMENT AND LABOUR COUNCIL

P.O.BOX 1775, SAXONWOLD, 2132 – 14A JELICOE AVENUE, ROSEBANK 2196
TELEPHONE +27(0) 11 328 4200 WEBSITE: WWW.NEDLAC.ORG.ZA

REQUEST FOR PROPOSALS	
APPOINTMENT OF A QUALIFIED, EXPERIENCED AND PROFESSIONAL SERVICE PROVIDER TO PROVIDE WEB HOSTING SERVICES AND STRUCTURAL UPDATES TO NEDLAC WEBSITE	
RFQ NUMBER:	RFQ11508
RFQ ISSUE DATE:	14 March 2024
CLOSING DATE AND TIME:	27 March 2024 @ 11h00
SITE VISIT	N/A
DESCRIPTION OF SERVICES	Appointment of a qualified, experienced and professional service for web hosting and structural updates to Nedlac website NB: TORs attached from pg 14
SUBMISSION ADDRESS	Submissions to be sent electronically to Joyce@nedlac.org.za

PROCUREMENT ENQUIRIES	Name: JOYCE TONGWANE Email: joyce@nedlac.org.za
TECHNICAL ENQUIRIES	Name: Benedict Mokgothu Email: benedict@nedlac.org.za

.....

COMPANY REGISTRATION NUMBER:.....

CSD NUMBER :

ADDRESS:

.....

.....

CONTACT PERSON :

TEL:

FAX:

E-Mail :

Mobile:

--

\

TOTAL RFQ PRICE R(VAT Incl.)

\

BIDDER'S DISCLOSURE

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. Bidder's declaration

- 2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest¹ in the enterprise, employed by the state? **YES/NO**

- 2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

--	--	--

2.2 Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution? **YES/NO**

2.2.1 If so, furnish particulars:

.....

2.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? **YES/NO**

2.3.1 If so, furnish particulars:

.....

3 DECLARATION

I, _____ the _____ undersigned,
 (name)..... in submitting
 the accompanying bid, do hereby make the following statements that I certify to
 be true and complete in every respect:

- 3.1 I have read and I understand the contents of this disclosure;
- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium² will not be construed as collusive bidding.
- 3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products

² Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

\

- or services to which this bid invitation relates.
- 3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.5 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.
- 3.6 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....	
Signature	Date
.....	
Position	Name of bidder

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

**NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL
CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT
OF THE
TENDER AND
PREFERENTIAL PROCUREMENT REGULATIONS, 2022**

GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to invitations to tender:
- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
 - the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

To be completed by the organ of state

(delete whichever is not applicable for this tender).

- a) The applicable preference point system for this tender is the **90/10** preference point system.
 - b) The applicable preference point system for this tender is the **80/20** preference point system.
 - c) Either the **90/10 or 80/20 preference point system** will be applicable in this tender. The lowest/ highest acceptable tender will be used to determine the accurate system once tenders are received.
- 1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:
- (a) Price; and
 - (b) Specific Goals.

\

1.4 To be completed by the organ of state:

The maximum points for this tender are allocated as follows:

	POINTS
PRICE	80
BBBEE	20
Total points for Price and SPECIFIC GOALS	100

- 1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.
- 1.6 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

DEFINITIONS

- (a) **“tender”** means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) **“price”** means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) **“rand value”** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (d) **“tender for income-generating contracts”** means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (e) **“the Act”** means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

3.1. POINTS AWARDED FOR PRICE

3.1.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

80/20

or

90/10

$$Ps = 80 \left(1 - \frac{Pt - P_{min}}{P_{min}} \right) \text{ or } Ps = 90 \left(1 - \frac{Pt - P_{min}}{P_{min}} \right)$$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmin = Price of lowest acceptable tender

3.2. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

3.2.1. POINTS AWARDED FOR PRICE

A maximum of 80 or 90 points is allocated for price on the following basis:

80/20

or

90/10

$$Ps = 80 \left(1 + \frac{Pt - P_{max}}{P_{max}} \right) \text{ or } Ps = 90 \left(1 + \frac{Pt - P_{max}}{P_{max}} \right)$$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration Pmax = Price of highest acceptable tender

\

POINTS AWARDED FOR SPECIFIC GOALS

- 4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:
- 4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—
- (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
 - (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,
- then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

Table 1: Specific goals for the tender and points claimed are indicated per the table below.

(Note to organs of state: Where either the 90/10 or 80/20 preference point system is applicable, corresponding points must also be indicated as such.

Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)

BBBEE LEVELS	Number of points allocated (90/10 system) (To be completed by the organ of state)	Number of points allocated (80/20 system) (To be completed by the organ of state)	Number of points claimed (90/10 system) (To be completed by the tenderer)	Number of points claimed (80/20 system) (To be completed by the tenderer)
BBBEE Level 1	10	20		
BBBEE Level 2	8	16		
BBBEE Level 3	5	10		
BBBEE Level 4	4	8		
BBBEE Level 5	3	6		
BBBEE Level 6 - 8	0	0		

DECLARATION WITH REGARD TO COMPANY/FIRM

4.3. Name of company/firm.....

4.4. Company registration number:

4.5. TYPE OF COMPANY/ FIRM

- ☐ Partnership/Joint Venture / Consortium
- ☐ One-person business/sole propriety
- ☐ Close corporation
- ☐ Public Company
- ☐ Personal Liability Company
- ☐ (Pty) Limited
- ☐ Non-Profit Company
- ☐ State Owned Company

\

[TICK APPLICABLE BOX]

4.6. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/firm for the preference(s) shown and I acknowledge that:

- i) The information furnished is true and correct; ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
- iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –
 - (a) disqualify the person from the tendering process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
 - (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
 - (e) forward the matter for criminal prosecution, if deemed necessary.

.....
SIGNATURE(S) OF TENDERER(S)

\

SURNAME AND NAME:

DATE:

ADDRESS:

.....

.....

\

REQUEST FOR PROPOSALS
APPOINTMENT OF A QUALIFIED, EXPERIENCED AND PROFESSIONAL SERVICE
PROVIDER TO PROVIDE WEB HOSTING SERVICES AND STRUCTURAL UPDATES TO
NEDLAC WEBSITE

1. PURPOSE

Nedlac requires a suitably qualified, experienced service provider to assist Nedlac with website redesign and hosting.

2. BACKGROUND

The National Economic Development and Labour Council (Nedlac) is a Schedule 3A public entity within the Department of Employment and Labour. Nedlac is the vehicle by which Government, labour, business and community organisations seek to cooperate, through problem-solving and negotiation, on economic, labour and development issues and related challenges facing the country.

Nedlac's website, www.nedlac.org, is a primary communication tool for sharing information, resources, and updates on NEDLAC's activities. Nedlac seeks qualified and experienced service providers to redesign and host its website.

3. SCOPE OF WORK

The successful service provider will be required to deliver the following:

3.1. Website Redesign

- Conduct a comprehensive analysis of the current website's strengths and weaknesses.
- Develop a new website design that aligns with NEDLAC's branding and objectives.
- Create a user-friendly interface with intuitive navigation.
- Ensure compatibility with mobile devices and various web browsers.

- Implement responsive design principles.
- Highlight in-house content that inspires, educates, and engages users using storytelling elements.
- Provide multi-lingual support and Enhance Search Engine Optimisation (SEO) functionality and features to rank well in Search Engine Results Pages.

3.2. Web development and maintenance

- requirements, audience type, and SEO best practices, and use more interactive features and data visualisation to promote communication goals and encourage stickiness.
- Content Management, this phase includes the execution of the design into a content management system that allows nontechnical users to manage minor updates and changes. Nedlac will provide updated content for all the pages and sections included in the new site map.
- The new website is expected to have several modules, such as a multimedia gallery, electronic forms with attachments, staff directory, job board (with a link to Workday, but not integration), Timeline module, Calendar of Events, Decision Tree visuals, and Google map for locations. Moreover, it is necessary to have a multi-language translation, which can be done through Google Translate or a similar integration.
- The new website should Include daily backups of all files and databases with dual power feeds, UPS and generator backup, biometric security, and fire protection for backup and security purposes.

3.3. Website Testing, Training and Launch and Hosting

- During testing, ensure the design is compatible with all major browsers and mobile devices. Additionally, specify your ability to provide Usability and Accessibility Testing through a third-party laboratory.
- The vendor is required to provide live training sessions (virtual or in-person) and comprehensive documentation to the Nedlac staff. It is important to note that video resources and screen captures can be complementary resources but not the primary training method. Failure to comply with these requirements will result in consequences.

\

- The vendor will work with Nedlac to coordinate the go-live for the new website on the preferred hosting environment.
- For hosting, Nedlac needs a designated point of contact for any website issues, a 99.9% network uptime availability, and 24-hour website uptime monitoring with proactive resolution. The vendor will install Google Analytics as the preferred web metrics platform. Additionally, the vendor should provide a monthly website analytics report for 36 months.
- Service provider to provide web hosting services, domain hosting and structural updates to Nedlac

4. METHODOLOGY

The website must comply with accessibility guidelines, and the service provider should have branding, content management, and migration expertise. Feedback from stakeholders will be incorporated, and an inception meeting will be held to agree on methodology and timelines. Regular update meetings will also be required. Proposals should include project plans, cost estimates, references, and portfolios.

5. DELIVERABLES & TIMEFRAMES

In fulfilling the scope of work as detailed above, the appointed service provider will be expected to deliver on the following:

Project Scope	Deliverable	Timelines
Inception Phase	Inception Meeting Participation (a) Discussion on scope of work and agreement on timelines i. Description of project management process and tools or platforms. ii. Communication tools or method that will be used throughout the	

	project. iii. General description of each phase and chronology for completing the work, including timeline. iv. Detailed scope of work with associated deliverables and in word format (tabulated). (b) Sign Service Level Agreement	
	Project approach - The service provider will be expected to provide Nedlac with project approach for the website redesign	
Website Design	Project scoping and design report 1. The service provider will be expected to provide Nedlac with project approach for the website redesign. 2. Review of the Website integration and cross-referenced pages and external links, 3. Comparison of functionality (a few international website etc.) 4. Integration with other online requirements (Chatrooms, Live data inputs) • Expansion - Animated	

\

	sites, creation of microsites • Improve navigation through a better information architecture. • Main graphic design, including HTML/CSS templates, and style guide. And not limited to PHP (Personal Home Page) C++ JavaScript Python C#	
Website/hosting Management and Development	Website hosting	
	• Provision of hosting service • Domain hosting	
	Testing and Launch	
	Website updates - Updating of Nedlac website back-end	
	Website uploads - Continuous uploads on Nedlac's website as and when required	
Project Close out meeting	Participation in the project close out meeting	

6. REQUIREMENTS OF THE SERVICE PROVIDER METHODOLOGY

The successful service provider must provide some of the following to demonstrate experience in web design:

- 6.1. Detailed c.v. of the project manager and team members
- 6.2. Short description of previous completed similar assignments, including:
 - Assignment name
 - Signed reference letters from contactable references linked to these assignments,

\

- Two copies of portfolios of similar work.
- 6.3. The quotation should cover the **total cost** of the project including, costing of all the items listed in the scope of work.

7. SUBMISSION OF DOCUMENTS

- 6.1 In addition to the requirements of 6.1. above, service providers must submit the following documents:
- BBBEE certificate or sworn affidavit;
 - Completed SBD forms; and
 - Proof of registration on the Central Supplier Database.

8. SELECTION AND EVALUATION CRITERIA

8.1 Evaluation criteria

As this procurement is expected not to exceed a maximum of R50 million, the 80/20 preferential procurement measure is applicable. In order to achieve specific goals, a maximum of 20 points will be awarded to a tenderer for broad-based black economic empowerment as follows:

- B-BBEE status Level 1 contributor: 20 points
- B-BBEE status Level 2 contributor: 16 points
- B-BBEE status Level 3 contributor: 10 points
- B-BBEE status Level 4 contributor: 8 points
- B-BBEE status Level 5 contributor: 6 points
- B-BBEE status Level 6 - 8 contributor: 0 points

- 8.2 The RFQ will be evaluated in two phases as follows:

Phase 1 – Functionality Evaluation

<i>Functionality</i>	<i>100</i>
<i>Threshold</i>	<i>70</i>

Phase 2 – Pricing and Specific Goals Evaluation

Price	80
Specific Goals	20

8.3 Functionality Evaluation criteria

1.1 The following evaluation criteria will be utilised:

1.1 5= Excellent, 4 = Good, 3 = Satisfactory, 2 = Poor, 1= Unacceptable

1.1 The below matrix will be used in scoring the submissions:

A. Competence and expertise of bidder measured in years of experience		
What is required	Application of evaluation criteria	% allocation
Understanding the project Interpretation of Terms of Reference to demonstrate understanding of what is required and outline the project plan.	5 = excellent understanding. 4=Very Good 3=Good. 2= Poor 1 = Very Poor 0= No evidence provided	10%
Availability of appropriate skills and resources. CV's of the assigned personnel to demonstrate skills and capabilities by showing current and previous work done as well as minimum of 3 years in the fields set out above.	5 = five and above years' experience. 4=four years' experience	30%

	3=three years' experience. 2= two years' experience. 1 = one year's experience 0= no evidence provided	
B. Similar projects completed		
What is required	Application of evaluation criteria	% allocation
Work performance on previous assignments (bidders to specify area of specialisation) supported by signed letters on client letterhead; successfully completed in the areas set out above	5=five and above successfully completed projects 4=Four successfully completed projects 3=Three successfully completed projects 2=Two successfully completed projects 1=one successfully completed project	30%

\

	0 = No evidence provided	
At least three copies of portfolios of similar work (websites designed)	5= 3 or more quality portfolios 3= 2 portfolios submitted 1= 1 portfolio submitted 0 = No evidence provided	30%

8.4 To note

- The final decision and successful appointment will be made by Nedlac and no correspondence will be entered into thereafter.
- Nedlac reserves the right to cancel this bid or ultimately decide not to appoint any service provider in terms of this call for quotations.

9. SUBMISSION AND ENQUIRIES

9.1 Service providers should send their quotation and accompanying relevant documentation to Ms Joyce Tongwane at joyce@nedlac.org.za copy procurement@nedlac.org.za by no later than Wednesday 27 March 2024

10. ENQUIRIES

10.1 Technical enquiries regarding these Terms of Reference should be emailed to Benedict Mokgothu at Benedict@nedlac.org.za

10.2 Procurement enquiries regarding this Terms of Reference should be emailed to Joyce@nedlac.org.za.

11. PAYMENT TERMS

Payments will be made within 30 days from receipt of invoice and against presentation of satisfactory deliverables as will be agreed upon on appointment of the successful bidder/service provider.